Job Description for Registration Desk Volunteers

- 1. The days we need assistance are:
 - a. Tuesday afternoon May 9, 2017 from 2:00 PM to 4:00 PM (Orientation on activities listed below and assisting in setting up Registration Area.)
 - b. All day Wednesday May 10, 2017 from 9:00 AM to 5:00 PM
 - c. All day Thursday May 11, 2017 from 9:00 AM to 5:00 PM
 - d. All day Friday May 12, 2017 from 9:00 AM to 5:00 PM
- 2. They should report to me at 2:00 PM on Tuesday afternoon and at 8:30 AM on Wednesday thru Friday for daily briefings and updates.
- 3. I will be their main Point of Contact and Gene Bland will be my assistant for the Registration Area.
- 4. I will be found every day in the Executive Conference Room/TOC (Tactical Operations Center) on the 2nd floor of the downtown Sheraton Hotel within 60 feet of the Registration Area.
- 5. They will be working the Registration Desks for the incoming Reunion Attendees:
- 6. The Volunteers will be seated at the Registration Desks in an open area on the 2nd floor of the Sheraton Hotel.
- 7. We will have 3 Lines set up in front of the 3' x 6' folding tables, starting with 3 Lines on Wednesday morning and probably decreasing to 2 lines by Friday afternoon.
- 8. The 3 Lines will be set-up on Wednesday to sign in Attendees who have pre-registered and pre-paid somewhat like the following:
 - a. Line 1- last names beginning with A thru G
 - b. Line 2- last names beginning with H thru N
 - c. Line 3- last names beginning with O thru Z
- 9. Each Line/Registrar will have their respective sign-in Roster alphabetized by last name.
- 10. Each Line/Registrar will have a Plastic Tray(s) containing that Line's pre-packaged Badge Holder, Name Tag & Admission Tickets.
- 11. Each Line/Registrar will check off each Attendee one by one on their respective sign-in Roster. (Each Line will have a printed sign-in roster listed by last name in alphabetical order.)
- 12. Each Line/Registrar will give each Attendee a Badge Holder containing their respective Name Tag and with Admission Tickets they prepaid. (These will already be assembled in advance on Sunday afternoon by our Reunion Team.)
- 13. Each Line/Registrar will give each Attendee a USAA blue canvas bags with carrying straps already containing a 2017 Reunion Brochure and various maps and brochures your office will be providing. (These USAA "Goodie Bags' will be pre-packaged on Sunday afternoon by our Reunion Team.)
- 14. A Reunion Team Member will be available to assist the Volunteers and help answer any questions.
- 15. A Separate Line will be set-up for those Attendees who have <u>NOT</u> pre-registered, pre-paid or wish to purchase additional Admission Tickets.
- 16. Lunch Breaks, etc. will be arranged for the Volunteers.
- 17. Volunteers will be given free access to our Saturday Evening Banquet at the Cox Convention Center.
- 18. Each Volunteer will be given a distinctive Badge Holder with their Name Tag.